



Austindo Information Pack

Dear Candidate,

Thank you for your interest in joining the Austindo Team, and congratulations on reaching the next step in our recruitment process.

The aim of this document is to provide you with additional information about Austindo Consulting Services (Austindo), and to request some additional information from you. This information pack is an important part of our recruitment process and is one of the steps we use to select the best candidate for the role(s) we have available. The information you provide will assist us to help streamline our recruitment process.

If you have not already, please take some time to browse our website at www.austindo.net.au

Also, if you have any questions feel free to call our office. We ask that you please email your completed answers from the below questions to employment@austindo.net.au.

Who is Austindo?

Austindo Consulting Services began as a small home-based family business in 2001 providing electrical support for the local mining industry, specialising in electric drive haul trucks. Family is core to our beliefs, and we strive to maintain this family feel and focus in all that we do. Although the Austindo team has grown to a team of approximately 30, we strive to maintain all the benefits of a small business, whilst also building a strong business that is diversified within our core competence. That being the GE Drive System.

Through a concerted team effort, we have continued to grow the foundations of a solid business, and as such our organisation is no longer home-based. Our workshop and office facilities are now located at Mt Thorley in NSW. That said, we also provide a range of services to mines across the country and internationally.

The mines that we support benefit from a broad range of services that Austindo can provide. These services are primarily:

- Specialist Field Service Electricians
- Technical Drive System training and support
- Component repairs
- Component sales

02 6574 9700

enquiries@austindo.net.au
Mt Thorley NSW | Mackay QLD | Perth WA



austindo.net.au



- Component overhaul and rebuild
- Austindo only manufactured components and systems

We are extremely lucky to have a great team of hard-working, dedicated, and loyal employees. Austindo is very much a team, and our strength is formed by the combined efforts of everyone within our group.

Why is Austindo a great place to work?

Austindo is an employee focused business. We work together and support each other as best that we can. Our broad range of services provide opportunities to learn and develop at a fast rate. We provide a unique training opportunity and will actively work to help you become a leader in this specialised field.

Austindo strives to keep all the benefits of being a small business, whilst also striving to provide the benefits to our employees that usually are only part of a large business. We are by no means perfect, but we work hard to ensure we are on a continuous improvement path, and all of those within the team are as well.

Whether you have been part of the Austindo team for 3 years or 30 years we believe we are creating a company where every employee reflects on their time at Austindo with fond memories, and where Austindo has contributed to their career in a positive way.

Our Expectations

Austindo has very specific expectations of all those who would like to join our team. We commit to providing a great working environment along with the training and support to further your career. We do, however, expect a similar commitment from our employees. We expect each employee to commit to delivering a diligent work ethic in the role and make a genuine effort to accept the formal and informal training provided by Austindo. We also expect that each employee treats all other team members with courtesy and respect, whilst working safely and efficiently. Such a commitment will provide the best possible outcome for all concerned.

Information about the role?

The role is a field-based role located at either Mount Thorley Warkworth, Hunter Valley Operations, Ashton Coal, Bulga Coal or Bengalla Mine. The role is a shift roster role where you will be part of the mine crew working on heavy mobile machine maintenance. Whilst truck experience isn't critical it is beneficial.

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Prior to employment the candidate will be required to complete a pre-employment medical and NSW police check. Austindo will organise both.

Questions for you:

Please email your answers to employment@austindo.net.au.

Q1. Based on the information provided, is Austindo the team you would like to join? – if so, please explain what is most attractive for you?

Q2. Austindo is a team of people passionate about learning and becoming a leader in the field. Please describe with examples how you fit this profile.

Q3. Employee support is a focus for Austindo, however there is no doubt that there is an element of being ‘thrown in the deep end’. Please describe how this is something you are comfortable with and ideally examples of this in your career to date.

Q4. What notice period do you need to provide to your current employer, and are you looking for immediate employment?

Next Steps:

We have sent this ‘info pack’ to only a subset of applicants. Austindo will now review all responses, and from there we will contact you to advise you of the outcome. Due to time restraints, we can only interview a small percentage of applicants and we thank you for your patience and cooperation throughout this process.

Regards,
The Austindo Team.

